

Code: 118 /VXSPYT – QA

**QUALITY POLICIES OF INSTITUTE OF  
VACCINES AND MEDICAL BIOLOGICALS**

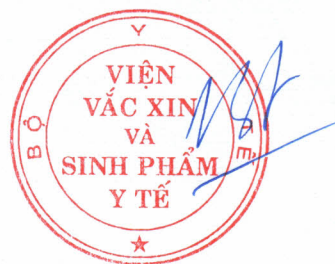
Institute of Vaccines and Medical Biologicals determined to retain its position as a leading manufacturer and provider of high quality vaccines and medical biologicals product, meet the demand of customer in following activities:

1. Produce quality product, satisfy demands of each customer
2. Delivery right quality, quantity, type, time, destination as requirements of customer
3. Develop and retain long term cooperation relationship with customer
4. Regularly educate and train staffs to improve their level, competence
5. Continually improve products, research and develop new products to give customer assessment to new technologies
6. Maintain quality management system following ISO 9001:2008 standard effective on the basis of effort participating of all staffs in IVAC

**Recipients:**

- All departments in IVAC;
- Archive: QA.

**DIRECTOR**



*Lê Văn Bé*